

## Update: State-funded NC Core Individual Placement and Support – Supported Employment

For members receiving State-funded NC Core Individual Placement and Support—Supported Employment (IPS-SE), the service code and billing structure have changed effective April 7, 2025.

Prior authorization is not required for State-funded NC CORE IPS-SE.

### State-funded NC CORE IPS-SE:

| Category                      | Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
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| Service Name                  | State-funded NC Core Individual Placement and Support (IPS) – Supported Employment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Service Code                  | H2023                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Prior Authorization Required? | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Benefit Limit                 | <p><b>No prior authorization required.</b></p> <p><b>Milestone 1:</b> Engagement – 1 unit = 1 event.</p> <p><b>Milestone 2:</b> Intake/Career Assessment – 1 unit = 1 event.</p> <p><b>Milestone 3:</b> Job Development with Retention. Bill incentive codes to Partners.</p> <ul style="list-style-type: none"><li>• 3A IPS Job Search, EIPD Ineligible—Bill VR directly. Multiple Billable units, per episode of care. 1 unit = 1 event.</li><li>• 3B IPS Employer Networking, EIPD Ineligible—Bill VR directly. Multiple Billable units, per episode of care. 1 unit = 1 event.</li><li>• 3C IPS Job Placement + 3 Days Support, EIPD Ineligible—Bill VR directly. Multiple Billable units, per episode of care. 1 unit = 1 event.</li></ul> <p><b>Milestone 4:</b> Job Support &amp; Vocational Recovery, EIPD Ineligible—Bill VR directly. Multiple Billable units, per episode of care. 1 unit = 1 event.</p> <p><b>Milestone 5:</b> VR Closure. Bill incentive codes to Partners.</p> <ul style="list-style-type: none"><li>• 5A IPS Vocational Recovery + 30 days—Bill VR directly. Multiple billable units per episode of care.</li><li>• 5B IPS Vocational Recovery + 60 days—Bill VR directly. Multiple billable units per episode of care.</li><li>• 5C IPS Job Placement + 3 Days Support—Bill VR directly. Multiple billable units per episode of care.</li></ul> |

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|                                             | <p><b>Milestone 6:</b> Long-Term Follow-Along—1 unit per month, multiple months, per episode of care. 1 documented face-to-faced contact w/ member per month. 1 unit = 1 event.</p> <p><b>Milestone 7:</b> Vocational Advancement—Up to 3 units, per episode of care. 1 unit = 1 event.</p> <p><b>Milestone 8:</b> Educational Attainment: Up to 3 units, per episode of care. 1 unit = 1 event.</p> <p><b>Milestone 9:</b> Successful IPS Closure Outcome Payment to Provider: 1 unit, per episode of care. 1 unit = 1 event.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Age Group</b>                            | 16+ with Severe and Persistent Mental Illness (SPMI), Serious Mental Illness (SMI), Serious Emotional Disturbance (SED), or a diagnosis of substance use disorder (SUD), severe as defined by the current DSM-5, or any subsequent editions of this reference material                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Level of Care</b>                        | LOCUS (optional): 1-4<br>ASAM: 1-2.5                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Source</b>                               | State-Funded Individual Placement & Support (IPS) for AMH/ASU                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Documents Required for Authorization</b> | <p><b>No Prior Auth Required.</b></p> <p><b>No documentation needed for UM.</b></p> <p><b>Documentation needed for the medical record:</b></p> <p><b>Milestone 1:</b> Engagement—No documentation required.</p> <p><b>Milestone 2:</b> Intake Career Assessment—Intake Career Profile and Service Order (may be signed by a QP).</p> <p><b>Milestone 3:</b> Job Development with Retention—Updated Follow-Along Support Plan (in Career Profile or Separate Document). Follow-Along Support Plan can be signed by QP.</p> <p><b>Milestone 4:</b> Job Support and Vocational Recovery—Updated Follow-Along Support Plan (in Career Profile or Separate Document). Follow-Along Support Plan can be signed by QP.</p> <p><b>Milestone 5:</b> VR Closure—Follow-Along Support Plan can be signed by QP.</p> <p><b>Milestone 6:</b> Long-Term Follow-Along—Individual case note.</p> <p><b>Milestone 7:</b> Vocational Advancement—Updated Follow-Along Support Plan (in Career Profile or Separate Document). Follow-Along Support Plan can be signed by QP.</p> <p><b>Milestone 8:</b> Educational Attainment—Follow-Along Support Plan (in Career Profile or Separate Document). Follow-Along Support Plan can be signed by QP.</p> |

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|  | <b>Milestone 9:</b> Successful IPS Closure Outcome Payment to Provider—Updated Career Profile with Vocational Recovery and Independence Plan in notes. |
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All services must meet medical necessity criteria as outlined in the clinical coverage policy. Claims payment is contingent upon member funding eligibility during the authorization period and the service provider’s contract.

### **NC CORE Code New Milestones for State-funded Claims**

**Background/Requirement:** The State has determined that rather than using modifiers to delineate the milestone associated with the Placement and Support service, this information should be reported by the providers in the Demonstration Project Identifier segment on the claim form. Effective 4/7/2025, the Z modifier will no longer be used to delineate the milestones associated with H2023 procedure code for state funded claims. Instead, the milestones will be reported in the REF\*P4 segment of the 837 Edi and on field 19 of the CMS 1500 form.

### **H2023: Changes for Submitting Claims**

#### **Valid Milestone Indicators for State-funded Claims:**

| Milestone Value | Description                                                                                             |
|-----------------|---------------------------------------------------------------------------------------------------------|
| SFS-M1          | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 1 - ENGAGEMENT                                           |
| SFS-M2          | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 2 - INTAKE/CAREER ASSESSMENT                             |
| SFS-M3A         | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 3A - IPS JOB SEARCH, EIPD INELIGIBLE                     |
| SFS-M3B         | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 3B - IPS EMPLOYER NETWORKING, EIPD INELIGIBLE            |
| SFS-M3C         | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 3C - IPS JOB PLACEMENT + 3 DAYS SUPPORT, EIPD INELIGIBLE |
| SFS-M4          | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 4 - JOB SUPPORT AND VOCATIONAL RECOVERY, EIPD INELIGIBLE |
| SFS-M5A         | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 5A - IPS VOCATIONAL RECOVERY + 30 DAYS                   |
| SFS-M5B         | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 5B - IPS VOCATIONAL RECOVERY + 60 DAYS                   |
| SFS-M5C         | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 5C - IPS JOB PLACEMENT + 3 DAYS SUPPORT                  |
| SFS-M6          | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 6 - LONG-TERM FOLLOW-ALONG                               |
| SFS-M7          | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 7 - VOCATIONAL ADVANCEMENT                               |
| SFS-M8          | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 8 - EDUCATIONAL ATTAINMENT                               |
| SFS-M9          | NC CORE INDIVIDUAL PLACEMENT SUPPORT MILESTONE 9 - SUCCESSFUL IPS CLOSURE OUTCOME PAYMENT TO PROVIDER   |

### Claims submitted via the Portal (CMS1500)

- The Milestone will be designated by field 19 of the CMS 1500 form. Z modifiers will no longer be used.
  - For Supported employment claims the format of field 19 will contain SFS in addition to the milestone reported.

#### 19. ADDITIONAL CLAIM INFORMATION(Designated by NUCC) \*

SFS-M1

Note: Field 19 is now mandatory for submission of portal claims with H2023 procedure code.

### Claims Submitted Via an 837:

- The incoming 837 for supported employment claims with procedure code H2023 should contain the Ref \*P4 segment (The format of the REF\*P4 segment will contain SFS followed by the designated milestone)

```
REF*G2*~  
CLM*~  
CN1*~  
DTP*435*~  
REF*EA*~  
REF*P4*SFS-M10~  
HI*ABK~  
NM1*DN*~  
REF*G2*~  
NM1*82*~  
PRV*PE*~  
NM1*~  
N3*~  
N4*~  
LX*1~  
SV1*HC:H2023*2120.00*UN*1.00***1~  
DTP*472*~  
REF*6R*~
```

For questions or additional guidance, email:

- Tailored Care Management: [TailoredCareManagement@PartnersBHM.org](mailto:TailoredCareManagement@PartnersBHM.org)
- Utilization Management: [UMQuestions@PartnersBHM.org](mailto:UMQuestions@PartnersBHM.org)
- Claims: [ClaimsDepartment@PartnersBHM.org](mailto:ClaimsDepartment@PartnersBHM.org)