

Behavioral Health Claims	Physical Health Claims
Partners EFT process: Please contact Partners' Vendor Group for EFT and banking information setup: vendorsetup@partnersbhm.org	<u>Payspan: A Faster, Easier Way to Get Paid (PDF)</u> To contact Payspan: Call 1-877-331-7154, Option 1 or email providersupport@payspanhealth.com Monday-Friday, 8 a.m.-8 p.m. EST Providers must register with each line of business (LOB): there will be registration codes specific for Partners and Trillium. Payspan offers monthly training sessions for providers covering the following topics: • How to Register with Payspan (New User) • How to Add Additional Registration Codes to an Existing Payspan Account • How to navigate through the Payspan web portal • How to view a payment • How to find a remit • How to change bank account information • How to add new users Registration information can be found through CCH: https://network.carolinacompletehealth.com/training