



Licensed Independent Practitioner

Collaborative Webinar

February 12, 2020 12p – 1pm

Agenda

Welcome: Michelle Stroebel MA, NCC, LCMHCA/ Provider Network Trainer
mstroebel@partnersbhm.org

General Information

Michelle Stroebel, Provider Network Trainer

- Follow the Training Academy Provider Knowledge Base link below to view documents related to the LIP Collaborative:
<https://providers.partnersbhm.org/licensed-independent-practitioners-collab/>
- Register for Partners Publications
<https://partnersbhm.org>
Bottom of the webpage, click “subscribe” to receive Communication Bulletins, Provider Alerts, Behavioral Health Focus publication

Documenting Services

Joy Chestnut Program Integrity Investigator, jchestnut@partnersbhm.org

- Reducing the Risk of Overpayments: Documenting Services PowerPoint Presentation

Provider Network Updates

Provider Network

- PowerPoint Presentation

Pyx Health App

Michelle Stroebel, Provider Network Trainer

- Register for the Pyx Health phone app to monitor your health and mental health. You can download the app to your mobile device from [Google Play](#) or the [Apple Store](#). Through interacting with Pyxir, the chatbot, you can access resources and helpful tips to live a healthier life.
1. Download the app to your mobile device from [Google Play](#) or the [Apple Store](#).
 2. Tell us a little about you.
 3. Start chatting your way to a healthier you!
 4. Need help? Call us at **1-855-499-4777**

The Pyx Health app focuses on daily mood and wellness check ins, screenings, messages and assistance as needed either through the app or by calling the Care Call Center

After Hours Coverage/Crisis Response/Crisis Plans

Michelle Stroebel, Provider Network Trainer

- Please reference Partners Communication Bulletin for After Hours Coverage/Crisis Response/Crisis Plan information:
<https://providers.partnersbhm.org/provider-bulletin-101/>
- You can find the Comprehensive Crisis Plan and directions at
<https://www.ncdhhs.gov/document/person-centered-planning>
- Please check Partners Training Academy (PTA) for upcoming trainings on crisis response and crisis plans <https://www.partnerstraining.org/>

Provider Open House

Michelle Stroebel, Provider Network Trainer

- Provider Open House Every 1st Thursday in Gastonia 9am – 11am. Register through Partners Training Academy (<https://www.partnerstraining.org/>)

Medicaid Transformation

Michelle Stroebel, Provider Network Trainer

Medicaid Transformation Resources and Information

Medicaid Transformation State Webpage:

<https://www.ncdhhs.gov/assistance/medicaid-transformation>

Email questions directly to the State: Medicaid.Transformation@dhhs.nc.gov

Email to subscribe to receive updates from the State:

Medicaid.Transformation@dhhs.nc.gov

Questions can also be emailed to Partners BHM: questions@partnersbhm.org

NC Medicaid Contact Center

Phone: 888-245-0179

Division of Health Benefits Offers Medicaid Managed Care Training

Courses: The Division of Health Benefits is hosting a series of webinars that offer a high-level overview for providers of the transition to NC Medicaid Managed Care. Providers wanting to learn more about NC Medicaid's transition to Managed Care are urged to view and participate in available training courses. To view past courses and learn more, visit <https://medicaid.ncdhhs.gov/nc-medicaid-managed-care-training-courses>

Thank you for your time and attention today! If you have any follow up questions about today's LIP Collaborative Webinar, please email us at training@partnersbhm.org. The next LIP Collaborative is scheduled for May 13, 2020. Registration will be on the Partners Training Academy.