



System of Care & Geriatric/Adult Mental Health Specialty Team

What is System of Care?

- ▶ A system of care is a coordinated network of community-based services and supports that are organized to meet the challenges of children and youth with serious mental health needs and their families
- ▶ Families and youth work in partnership with public and private organizations so services and supports are effective, build on the strengths of individuals, and address each person's cultural and linguistic needs

System of Care Core Values

- ▶ Child Centered and Family Driven
- ▶ Community Based
- ▶ Culturally Competent

Departmental Responsibilities

- ▶ Collaborate and develop networks among stakeholders
- ▶ Identify and resolve barriers to service entry/engagement
- ▶ Assist individuals and families with navigation through the service system through family partners (Family partners now work in the care coordination department)
- ▶ Provide a variety of trainings to help promote awareness of mental health services, early detection, and de-escalation of crisis situations
- ▶ Federal block grant monitoring & reporting / miscellaneous initiatives & partnerships

What is GAST?

- ▶ GAST – Geriatric Adult Mental Health Specialty Team
- ▶ The team of registered nurses, licensed clinicians, and mental health professionals host educational events and teach training sessions for staff in:
 - Long Term Care facilities
 - Home Health Agencies
 - Meals on Wheels Programs
 - Veteran Affairs Staff
 - Faith Based Organizations
 - Senior Centers
 - Home Care Agencies
 - Adult Day Care/Day Health Programs
 - Department of Social Services
 - Law Enforcement and Judicial System
- ▶ Every county has GAST
- ▶ Partners GAST covers Cleveland, Gaston, and Lincoln
- ▶ Vaya Health is contracted to cover Burke, Catawba, Iredell, Surry, and Yadkin

Important Links

Learn about System of Care: <https://providers.partnersbhm.org/system-care-family-partners/>

Join a Community Collaborative: <https://www.partnersbhm.org/county-collaborative-groups/>

Locate an expert speaker in topics related to mental health, substance use disorder, and intellectual and developmental disabilities diagnosis, treatment, and managed care best practices here: <https://www.partnerstraining.org/pta-speakers-bureau/>

Frequently Asked Questions and Answers

Q: What trainings are available from SOC?

A: System of Care can offer numerous trainings to the community free of charge, including:

- ▶ *Mental Health First Aid (Adult, Youth, Veterans, Public Service)*
- ▶ *QPR – Question, Persuade, Refer (Suicide Risk)*
- ▶ *Darkness to Light*
- ▶ *I.C. HOPE*
- ▶ *CRM – Community Resiliency Model*
- ▶ *Trauma 101*
- ▶ *Child and Family Team Training*
- ▶ *Crisis Intervention Team Training*

Q: What trainings are available from GAST?

A: GAST can offer numerous trainings to the community free of charge, including:

- ▶ *Mood Disorders*
- ▶ *Anxiety Disorders*
- ▶ *Psychotic Disorders (Schizophrenia)*
- ▶ *Substance Use Disorders*
- ▶ *Cognitive Disorders (Dementia)*
- ▶ *Depressive Disorders*
- ▶ *Medications that treat the above Disorders*
- ▶ *Suicide Prevention*
- ▶ *Crisis Prevention*
- ▶ *Effective Communication*
- ▶ *Hoarding*

Who to Contact in System of Care & GAST

System of Care Staff at Partners

- ▶ System Liaisons- Adult
 - Jamie Piercy – jpiercy@partnersbhm.org - Cleveland, Gaston, Lincoln
 - Katherine Perkins – kperkins@partnersbhm.org - Iredell, Surry, Yadkin
 - Michael Smith – msmith@partnersbhm.org - Burke, Catawba
- ▶ System Liaisons- Child
 - Jeanne Patterson – jpatterson@partnersbhm.org - Cleveland, Gaston, Lincoln
 - Stephanie Funderburk – sfunderburk@partnersbhm.org - Iredell, Surry, Yadkin
 - Kimberly Rhoads (Lead) – krhoads@partnersbhm.org - Burke, Catawba
- ▶ Geriatric Specialists (GAST)
 - Brandy Lineberger (Lead), Carla Bradshaw, and Christine Borner - blineberger@partnersbhm.org
- ▶ Manager – Jamie Sales Email jsales@partnersbhm.org Phone 828-323-8053