

Provider Network Development

Partners' Network Development Plan is developed annually from the Needs Assessment/Gaps Analysis. The plan contains goals created to meet the service needs identified in the Needs Assessment with a focus on the service areas generated by the state of North Carolina. The Network Development Plan guides the release of new services or service expansion through various mechanisms. Examples of these include the following:

- Pilot Projects
- Requests for Information or Proposals
- Requests for new service additions

The process from service development to implementation is guided through the Network Development Cross Function Team.

Network Development Cross Function Team (Network CFT)

The purpose of the Network CFT is to provide ongoing monitoring for the Needs Assessment/Gaps Analysis; ensure that network development projects align with the Needs Assessment/Gaps Analysis; and ensure that recommendations for service expansion and network development are coordinated and align with network goals. Network CFT meets monthly to identify service expansion opportunities, prioritize service development projects, and monitor progress on service implementation. Network CFT is comprised of Partners' cross departmental staff, Consumer and Family Advisory Committee (CFAC) representatives and provider representatives.

2017-18 Network Development Goals:

Children and Families

1. Increase and improve child services within the Partners Network
2. Improve the quality of service for children

Housing and Employment

1. Increase housing options for individuals with mental health, intellectual/developmental disabilities and substance use disorders
2. Increase employment opportunities for individuals with mental health, intellectual/developmental disabilities and substance use disorders

Integrated Care

1. Implement Whole Person Integrated Care (WPIC)
2. Increase collaboration opportunities between physical and behavioral health providers
3. Through the Partnership for Community Prosperity (Cleveland Strong) increase involvement in community-based programs that address social determinants of health

Intervention and Treatment

1. Increase and enhance crisis services
2. Expand use of evidenced base practices
3. Promote Recovery Oriented Systems of Care (ROSC)
4. Increase the number of bi-lingual therapists in the network
5. Develop and implement services to meet the needs of our communities
6. Expand comprehensive service for the difficult to serve populations (SUC< Dual Diagnosis, Complex Needs)

Prevention and Education

1. Update technology to improve consumer access to information and services
2. Increase community awareness of services and eligibility requirement to address access to service, recovery, stigma, and social determinants of health challenges
3. Address the identified issues with perception of services
4. Expand testing sites to 5 counties in the Partners catchment area

Quality Monitoring and Management

1. Promote provider participation in Health Information Exchange (HIE)
2. Implement ACORN expansion and WPIC Network Collective Impact Data Collection
3. Develop performance measures for the Network
4. Improve timeliness of services

Important Links

You can access Partners' Provider Knowledge Base and accessing the Gaps and Needs Assessment by visiting:

<https://providers.partnersbhm.org/community-behavioral-health-needs-analysis/>

Learn about the Provider Webinars: <https://providers.partnersbhm.org/provider-webinars/>

Who to Contact on the Provider Network Development team:

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